

**UNIVERSITY COLLEGE TATI (UC TATI)****FINAL EXAMINATION QUESTION BOOKLET**

COURSE CODE	:	DTG 1233
COURSE	:	ORGANIZATIONAL BEHAVIOR
SEMESTER/SESSION	:	2-2022/2023
DURATION	:	3 HOURS

Instructions:

1. This booklet contains 5 questions. Answer ALL questions.
2. All answers should be written in answer booklet.
3. Write legibly and draw sketches wherever required.
4. If in doubt, raise your hands and ask invigilator.

DO NOT OPEN THIS BOOKLET UNTIL YOU ARE TOLD TO DO SO
THIS BOOKLET CONTAINS 3 PRINTED PAGES INCLUDING COVER PAGE

QUESTION 1

- a) Define organizational behavior. (3 marks)
- b) List **FOUR (4)** focal point of organizational behavior. (4 marks)
- c) Explain **FOUR (4)** basic functions of management that are applied in organizational behavior. (8 marks)

QUESTION 2

- a) Discuss any **FOUR (4)** personality dimension in the Big Five Personality Model. (8 marks)
- b) Explain **FOUR (4)** types of perceptual errors. (8 marks)
- c) Abraham Maslow is among the most prominent psychologists of the twentieth century. His hierarchy of needs is an image familiar to most business students and managers. Explain **FIVE (5)** levels in the Maslow's Hierarchy of Needs. (10 marks)
- d) List **FIVE (5)** motivator factors in Herzberg's Two-Factor Theory. (5 marks)

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QUESTION 3

- a) Discuss **FOUR (4)** managers' roles in team and teamwork. (8 marks)
- b) Explain **FIVE (5)** major types of departmentalization. (10 marks)
- c) Centralization is the degree to which decision-making is concentrated at a single point in the organizations. Illustrate **THREE (3)** reasons that influence a firm to choose a centralized decision making. (6 marks)

QUESTION 4

- a) Discuss **FIVE (5)** functions of culture in organization. (10 marks)
- b) Illustrate **TWO (2)** barriers that involve with culture in an organization. (5 marks)

QUESTION 5

- a) Explain **FIVE (5)** human resource management functions (10 marks)
- b) State **FIVE (5)** advantages of internal recruitment. (5 marks)

-----End of question-----

